



KEYS
Kids Early Years Network
Western Sydney

Welcome to the Kids Early Years Network (KEYS)

The KEYS Network is a new initiative that aims to improve the way that government and community organisations support Aboriginal families with children from 0-5 years across Western Sydney.

We recognise that the best place for Aboriginal children to be is at home with their family. There are times however, when families need some extra support to meet life's challenges. The KEYS Network wants to make it easier for Aboriginal parents and carers to ensure you get access to the right supports at the right time. This means less time trying to find support and more time focusing on your family.

How the KEYS Network can help:



Easier access to services means Aboriginal families will thrive

KEYS removes the stress of accessing multiple services. If you need timely access to services like housing or counselling, KEYS can coordinate this for you. This can include connecting you to culturally safe services.



A whole-of family approach

KEYS recognises the family unit is central for Aboriginal people. The needs of the child and family are therefore at the heart of KEYS. Each member of your family will identify their own goals which means that families can go on the KEYS journey together.



One trusted contact

KEYS believes that services can share information in a respectful and secure way to ensure that you only need to share your story once.



Respect and choice

KEYS is designed to help Aboriginal families live happy and healthy lives. You choose what services your family uses and what information is shared. The KEYS network is voluntary which means that you can withdraw from the KEYS Network at any time.

1

A family experiencing one or more vulnerabilities.

2

A service provider such as a GP or teacher acts as the Advocate to assess the family's suitability and gain consent to introduce them to KEYS.

3

Goals for each family member are developed with the family and their preferred point of contact.

4

KEYS team links family information and services safely to better meet the holistic needs of the family.

5

KEYS team and services continue to work together to support families to achieve their goals.



How KEYS Network works:



Joining KEYS

If you want to join the KEYS Network, your family will be introduced through a service provider, such as a community support worker, teacher, or someone else in your community who you trust. This person will be known as your KEYS Network 'Advocate'.



Connecting services

The KEYS Network has Aboriginal staff who will help organise your access to services such as health care, cultural support, and education providers. This will be known as your Family Plan and will be visible to your nominated service providers, so you only need to tell your story once. You can choose to change service providers at any time.



Setting your goals

Every member in your family will have an opportunity to contribute to writing your Family Plan, outlining your strengths, needs and goals.



Respecting your information

The KEYS Network takes the protection of your personal information seriously. With your permission, we will ensure only the relevant services within KEYS can access your family's information.

How can I join the KEYS Network?

If you or your family would like to join the KEYS Network, please talk to any of the agencies supporting your family. Otherwise, you can contact us:



02 8811 7145



admin@wskeys.com.au



www.wskeys.com.au

The KEYS Network would like to work with community organisations to identify who can work alongside families as they access services through KEYS. If you are interested in learning more or registering your interest, please contact us via email.

The KEYS Network welcomes feedback on any aspect of its service from families and the agencies we partner with.



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